From: rick.langhorne@ci.greensboro.nc.us@inetgw

To:Microsoft ATRDate:1/25/02 10:27amSubject:Microsoft Settlement

I manage a computer network of about 1500 Windows PCs and 50 Windows servers for the CIty of Greensboro North Carolina. Your suit against Microsoft has created a lot of uncertainty about the future of Microsoft products and is impacting our ability to plan for the future of our computer users in a negative way! I have been involved with computer software and hardware for a good while. I am pleased with the new features that Microsoft has incorporated into their software. It saves a lot of time and a lot of money! I am no expert on legal matters but I can say for a fact that Microsoft software is less expensive than most of their competition s software. If you do not believe me just price Oracle database software Sun Solaris or IBM AIX. High tech is the future for today and for tomorrow as well. Please try to bring some common sense to the table when deciding on this issue. These comments are my personal opinion and not the official position of the City of Greensboro North Carolina. Rick Langhorne Desktop Services Manager City of Greensboro